

AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center

SUBMITTED BY: Gujuan Caver

DATE: 4/29/2020

Reporting Period: 2/29/2020

STAFFING

Positions filled: 386

Vacancies: 49

Difficulties filling: Bi-lingual Spanish Speaking Psychologists and Service Coordinators

CASELOADS/WAITING LISTS

Program: ICF

Caseload: 38

Waiting List: N/A

Program: Targeted Case Management (TCM)

Caseload: 4996

Waiting List: All individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: 1431

Waiting List: 169

Number of 24-Hour SLA Homes: 415

Number of Intermittent/Share Living Homes: 825

Number of Fiscal Intermediaries: 191

Program: Respite

Caseload: 2392

Waiting List: 401

Program: Jobs and Day Training

Caseload: 2041

Waiting List: 130

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 541

Facility-based Work (Pre-Vocational): 942

Integrated Employment (Supported): 445

Community-based Non-Work (Day Habilitation): 113

Career Planning: 0

Intake Information (Sum of Quarter: Dec – Feb)

Number of Applications Received: 149

Number of Applicants found Eligible: 133

Number of Applicants found Ineligible: 16

Number of Applications Withdrawn: 23

PROGRAMS

New Programs: DRC Quality Assurance Department has approved 5 new SLA/JDT providers since January 2020. DRC CS Psychologist continues to be short 1 full time Psychologist that is bilingual in Spanish and is actively recruiting for this position. All hiring as of COVID-19 pandemic has been based on HR allowance. Program Changes: None

Service Needs/Recommendations

Desert Regional Center and other DS agencies have been exploring out of state agencies that support individuals with dual diagnosis, particularly with high level behavioral needs, to potentially provide this service in Nevada. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals.

Agency Concerns/Issue

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DPBH and Family Services (for children) to approach this from a collaborative perspective. DRC also continues to have difficulty with hiring bi-lingual, Spanish speaking staff.

AGENCY MANAGER'S REPORT

AGENCY: Desert Regional Center-Intermediate Care Facility
Reporting Ending Period: 4/30/2020

SUBMITTED BY: Marina Valerio

DATE: 5/1/2020

STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type	Nov 2019			Dec 2019			Jan 2020			Feb 2020			March 2020			April 2020		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
B= # Budgeted; F=# Filled, V=# Vacant																		
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Nursing (DON, ADON, RN's (7), LPN's (8), Dietitian)	18	18	0	18	18	0	18	18	0	18	18	0	18	18	0	18	18	0
Programming (QIDP's(4), SC(1), RT(1))	6	6	0	6	6	0	6	6	0	6	6	0	6	6	0	6	6	0
Behavioral (MHC) 3 rd started 7/1/19	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0
Direct Support (Social Work Supervisor (1), Tech 4(9), Tech (78))	98	84	14	103	87	16	108	87	21	108	93	15	109	92	17	109	100	9
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2), PN II(1))	4	3	1	4	3	1	4	3	1	4	3	1	4	2	2	4	2	2
Support Positions (Training Coordinator, Medical Records)	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0
Administrative Assistants (AAIV, AAIII, AAII(2), AAI)	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0
Maintenance (9) and Custodial (9) New position 7/1	15	15	0	15	15	0	15	14	1	15	14	1	15	14	1	15	13	2

ICF Referrals, Discharge to Community SLA and New Admits

	Nov 2019	Dec 2019	Jan 2020	Feb 2020	March 2020	April 2020
Number of Referrals for ICF Supports	0	0	0	1	0	0
Number of Referrals sent Denial Letters	0	0	0	1	0	0

There have been verbal referrals (8) made to the ICF over the last 6 months, no follow up with packet referrals due to ICF currently not having the ability to bring new people in to receive services

CENSUS

	Nov 2019	Dec 2019	Jan 2020	Feb 2020	March 2020	April 2020
Census # at first day of month	38	39	38	36	38	38
Census # at last day of month	39	39	36	37	38	38

* people in hospital at end of month

DISCHARGES AND ADMITS

	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020
Number of New Admits	0	0	0	0	0	0
Number of Discharge -To Community SLA	0	0	0	0	0	0
Number of Discharge -Hospital Medical	1	1	3	0	0	0
Number of Discharge -Hospital Psychiatric	1	0	5	4	2	1
Number of Re-Admits	2	1	5	5	2	1

*Increase psychiatric hospitalizations connected to one person who has had an increase in attempts of self-harm. Her support team has been meeting in attempts to determine how to best meet her needs.

CMS and /or HCQC Surveys/Visits

	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020
HCQC and /or CMS Survey /Visit	0	0	1	0	0	0

Comments:

- Census at the ICF is below number however staffing levels are also low. There have been multiple referrals and once staffing levels are where they need to be the intake processes will be initiated.
- Active recruitment to fill the ICF Technician positions.
- CMS HCQC Annual Survey occurred in January. Review went well.
- ICF Management Team / Governing Body has been meeting regularly to develop and implement a Covid19 Contingency Plan. Plan is fluid and changes as recommendations come from CDC, CMS and NV Governor.

DESERT REGIONAL CENTER
 AGENCY DIRECTOR'S REPORT
RAD Report

PERSON SERVED CASE NUMBER: **ZM - 6988**

A. Number of Incidents per Month November: **0** December: **0** January: **2** February: **3** March: **2** April: **1**
 a. Occurring at JDT November: **0** December: **0** January: **0** February: **0** March: **0** April: **0**
 b. Occurring at ICF November: **0** December: **0** January: **0** February: **0** March: **2** April: **1**

B. Number of Restraints Per Month November: **0** December: **0** January: **2** February: **4** March: **5** April: **1**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Number of Prone restraints</i>	0	0	1	0	1	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	4	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	1	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	1	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	1
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	3	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month November: **0** December: **0** January: **360** February: **1260** March: **540** April: **600**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Prone restraint in seconds</i>	0	0	120	0	300	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	240	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	180	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	240	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	600
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	1080	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

DESERT REGIONAL CENTER
 AGENCY DIRECTOR'S REPORT
RAD Report

PERSON SERVED CASE NUMBER: **BD - 1211**

A. Number of Incidents per Month November: **0** December: **0** January: **0** February: **2** March: **0** April: **1**
 a. Occurring at JDT November: **0** December: **0** January: **0** February: **0** March: **0** April: **0**
 b. Occurring at ICF November: **0** December: **0** January: **0** February: **2** March: **0** April: **1**

B. Number of Restraints Per Month November: **0** December: **0** January: **0** February: **3** March: **0** April: **1**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Number of Prone restraints</i>	0	0	0	1	0	1
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	1	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	1	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Improper Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month November: **0** December: **0** January: **0** February: **180** March: **0** April: **300**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Prone restraint in seconds</i>	0	0	0	90	0	300
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	30	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	60	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Improper Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

DESERT REGIONAL CENTER
 AGENCY DIRECTOR'S REPORT
RAD Report Summary

SUMMARY

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Total Number of Restraints</i>	<u>5</u>	<u>3</u>	<u>5</u>	<u>13</u>	<u>5</u>	<u>2</u>
<i>Restraints occurring at ICF</i>	<u>0</u>	<u>3</u>	<u>5</u>	<u>12</u>	<u>5</u>	<u>2</u>
<i>Restraints occurring at JDT</i>	<u>5</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
<i>Total restraints in seconds</i>	<u>570</u>	<u>235</u>	<u>450</u>	<u>1671</u>	<u>540</u>	<u>900</u>
<i>Total Individuals needing restraints</i>	<u>2</u>	<u>2</u>	<u>2</u>	<u>7</u>	<u>1</u>	<u>2</u>
<i>Total Individuals served at ICF</i>	<u>39</u>	<u>39</u>	<u>36</u>	<u>37</u>	<u>38</u>	<u>38</u>

AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Christina Brooks

DATE: 5/1/2020

Reporting Period: January 2020 – March 2020

STAFFING

Positions filled:

Administrative Assistant 4 (1)
Custodial Worker 1 (2)
Mental Health Tech 1 (3)
Psychiatric Nurse 2 (1)

Vacancies:

Administrative Assistant 1 (2)
Administrative Assistant 2 (3)
Clinical Program Manager 1 (1)
Consumer Services Assist 2 (1)
Custodial Worker 1 (2)
HVACR Specialist 1 (1)
Laboratory Technician 1 (.51)
Licensed Psychologist 1 (2)
Mental Health Counselor 1 (1)
Mental Health Counselor 2 (6)
Mental Health Counselor 3 (1)
Mental Health Tech 1 (7)
Microbiologist 4 (1)
Mid-Level Medical Practitioner (2)
Personnel Analyst 2 (1)
Psychiatric Caseworker 2 (2)
Psychiatric Nurse 1 (1)
Psychiatric Nurse 2 (15.60)
SR Psychiatrist (Range C) (1)
SR Psychiatrist (0.51)
Substance Abuse Counselor 2 (0.51)

Difficulties filling:

Mid-Level Medical Practitioner (2)

CASELOADS/WAITING LISTS

Program: AOT

Caseload: 25

Referrals: 10

Eligible: 13

Program: Med Clinic

Caseload: 905

Waiting List: 0

Program: Mental Health Court

Caseload: 56

Waiting List: 0

Program: OP Counseling

Caseload: 71

Waiting List: 0

Program: Intensive Service Coordination

Caseload: 13

Waiting List: 0

Program: Service Coordination

Caseload: 122

Waiting List: 0

Program: CBLA

Caseload: 109

Waiting List: 0

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Due to COVID-19, many staff are working remotely and hours have been modified to allow for safety as well as the continuation of our programs.

Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work and psychology.

Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a concern. We continue to work collaboratively with our community partners, however, there is consistently an average of 12 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge. We continue to work diligently to collaborate with new and existing providers to create more available placements. This last quarter we gained 8 beds through one provider but lost a potential of 11 beds through a second provider. Due to COVID-19, we are currently not enrolling any new people into our housing program but have been able to place everybody that was living in the closing homes.

PROGRAMS

Programming through the Rural Regional Center has continued during the COVID 19 pandemic with staff working remotely and telecommuting. Services to individuals served has continued with service providers maintaining community and day program supports. Where necessary reduced services and schedules have been designed in line with the state mandate for physical distancing and stay at home requirements.

Service Needs/Recommendations

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The rural regional center administration continues to liaise with individuals, families and their service providers to ensure that all precautionary measures and related health reviews are being provided during the COVID 19 pandemic. Requests for additional protective gear and cleaning materials are being processed by the RRC management and liaison with community vendors made available.

Agency Concerns/Issue

Rural Regional Center continues to monitor services and supports available in the community during this time to ensure that staffing supports required for individuals served remain available. There have been some reports of positive testing within the community of persons served by this agency, and this also requires that staff be tested. It is possible that this pandemic and related fears will reduce the amount of staff available to work the required shifts to keep persons served safe in their community residences.

AGENCY DIRECTORS' REPORT

AGENCY: Rural Clinics

SUBMITTED BY: Tina Gerber-Winn, Agency Manager

DATE: 5/6/2020

Reporting Period: 5/1/2020

STAFFING

Positions filled: Administrative Assistant IV

Vacancies: 3 Psychiatric RN 2 (Carson); 2 Mental Health Counselor 3 (Winnemucca, Ely); Psychiatric Caseworker 2 (Silver Springs); Mental Health Technician (Winnemucca); Licensed Psychologist 1 (Rural).

Difficulties filling: In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations. Currently, vacant positions will not be filled due to a statewide hiring freeze.

CASELOADS/WAITING LISTS

Program: Outpatient Counseling

Caseload: 227 Youth; 930 Adult

Waiting List: 30 Youth; 32 Adult

Program: Residential Supports

Caseload: 0 Youth; 29 Adult

Waiting List: 0 Youth; 0 Adult

Program: Service Coordination

Caseload: 12 Youth; 232 Adult

Waiting List: 2 Youth; 10 Adult

Program: Psychosocial Rehabilitation

Caseload: 15 Youth; 60 Adult

Waiting List: 3 Youth; 3 Adult

Program: Medication Clinic

Caseload: 315 Youth; 1853 Adult

Waiting List: 42 Youth; 17 Adult

Program: Mental Health Court

Caseload: 25 Adult

Waiting List: 0 Adult

PROGRAMS

A majority of staff have been telecommuting since mid-March. The agency obtained access to the electronic health record remotely to allow staff to complete clinical notes and treatment plan updates from home. Staff have been continuing to provide services either by telehealth or telephone. (New CMS policy allows for medical billing in the current environment and private insurance companies have followed suit.) If clients do not have access to a computer or smart phone, they are seen in the clinic if not showing symptoms of illness. The Adult Immediate Mental Health Care Team (supports those 18 years and older) has seen an increase in calls for stabilization assistance and referrals to mental health providers over the past 7 weeks. The Rural Mobile Crisis Response Team has experienced a reduction in referrals, presumably because children are not in school/social settings. Rural Clinics is working to create a screening team to ensure behavioral health evaluations and referrals for services (to the agency or to community providers) occurs within a few hours or 2 days of service requests. Several staff are participating in Zero Suicide Leadership Team Meetings as well as DCFS planning meetings for the newly awarded System of Care Grant. The outcome of this participation is anticipated to be increased consultation on complex care situations, access to provider training, and improved procedural instruction to staff.

Service Needs/Recommendations

None.

Agency Concerns/Issue

Medication clinic caseloads remain high. Nurses are managing about 200 patients each. Plans are being developed to reduce the caseloads and increase clinical oversight.

AGENCY DIRECTORS' REPORT

AGENCY: Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 5/11/2020

Reporting Period: 5/11/2020

STAFFING

Positions filled: 1 Administrative Assistant, 4 Forensic Specialists, 3 Psychiatric Nurses, 2 Health Information Coordinator, 1 Maintenance Repair Specialist, 1 Mental Health Counselor, 1 Mid-Level Medical Practitioner, 1 Auditor

Vacancies: 94.53 FTEs

Difficulties filling: 53.53 FTE

CASELOADS/WAITING LISTS

Program: PACT

Caseload: 69

Waiting List: 0

Program: Urban OP Counseling

Caseload: 229

Waiting List: 4

Program: Mental Health Court

Caseload: 75

Waiting List: 0

Program: AOT

Caseload: 61

Waiting List: 0

Program: Residential

Caseload: 571

Waiting List: 0

Program: Rural Service Coordination (Adult & Youth)

Caseload: 31

Waiting List: 1

Program: Urban Medication Clinics

Caseload: 2455

Waiting List: 370

Program: Urban Service Coordination

Caseload: 444

Waiting List: 1

Program: IP Civil Beds

Caseload: 211

Waiting List: See ER Data

Program: Co-Occurring Program

Caseload: 41

Waiting List: 0

Program: Rural Medication Clinics

Caseload: 217

Waiting List: 31

Program: Rural OP Counseling (Adult & Youth)

Caseload: 94

Waiting List: 71

PROGRAMS

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Service Needs/Recommendations

Agency Concerns/Issue

AGENCY DIRECTORS' REPORT

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 05/05/2020

Reporting Period: 03/31/2020

STAFFING

Positions filled: @ 03/31/2020 72

Vacancies 9.5

Difficulties filling:

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 03/31/2020 1,503

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 03/31/2020 781

Waiting List: @ 04/30/2020 74

Number of People in ISLA homes: 365

Number of Intermittent/Shared Living Homes: 374

Number of Fiscal Intermediaries: 42

Program: Jobs and Day Training

Caseload: @ 03/31/2020 371

Waiting List: @ 04/30/2020 23

Facility-based Non-Work (Day Habilitation): 43

Facility-based Work (Prevocational): 184

Integrated Employment (Supported) 13

Community-based Non-Work (Day Habitation) 131

Career Planning:

Program: Family Support

Caseload: @ 3/31/2020 200

Waiting List: @ 4/30/2020 54

Program: Respite

Caseload: @ 3/31/2020 141

Waiting List: @ 4/30/2020 54

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: : Transferred to ATAP July 1, 2011

intake Information

Number of Applications Received: @ 3/31/2020 17

Number of Applicants found Eligible: 7

Number of Applicants found In-Eligible: 9

Programs

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an SLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. We have just recently added another individual in that home which brings it to 3 co-served individuals being served by this new program. We meet frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled. This house has been open for over a year now and we are getting good reviews from the team. During this last month Chrysalis, the provider agency who is covering this home almost had to close this home due to staffing shortages due to COVID-19. Fortunately, they were able to procure staff and the 3 gentlemen remain in the home and did not have to go back to Lake’s Crossing.

Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Providers state that with the provider rates remaining on the low end it is not cost effective for them to take on these smaller service hour contracts. Providers also suggested that adding a mileage stipend to this service would also help. SRC continues to work on this service delivery component as it vital to our folks who want to remain in their homes with limited service.

Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we has since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

Note: Due to the COVID-19 pandemic the majority of new service requests for our individuals has been suspended until division gets a better idea about the impending budget crisis. The commission will see increases in waitlists on all of the DS regional center’s reports as a result.

AGENCY DIRECTORS' REPORT

AGENCY: Stein Forensic Facility

SUBMITTED BY: Stanley Cornell

DATE: 5/5/2020

Reporting Period: 4/30/2020

STAFFING

Positions filled: In first quarter of 2020, Stein hired 4 Forensic Specialists

Vacancies: Currently, Stein has one FS-IV vacancy is being held open; there are 0-MHT vacancies, 5- PN-II vacancies on hold and 4 PCW II vacant positions on hold

Difficulties filling: The amount of time to complete background checks, physicals, psychological evaluations and agency orientation extends the onboarding process to two months. In some cases, this has led to people dropping out of the process. For Forensic Specialist positions, Stein currently has six people on a Forensic Specialist waitlist.

CASELOADS/WAITING LISTS

Program: Inpatient

Caseload: 46; Includes 4- Long Term Clients Committed under NRS 178.461

Waiting List: Variable-Beds offered to all clients committed under NRS 178.425 within 7-days upon receiving orders

Program: Outpatient

Caseload: 15

Waiting List: 0

PROGRAMS

Seclusion and restraints -Stein continues to focus on the reduction of restraints overall through the therapeutic use of seclusion when indicated according to policy to reduce incidents of physical aggression, or self-harm. A debriefing and review process occurs for all incidents involving any form of restraints and/or seclusion. The rate of restraints and seclusions for the reporting period is .31 per client/month. The Stein oversight committee reviews all incidents involving a restraint, or restraint leading to a seclusion.

Service Needs/Recommendations

The ability to secure residential services and housing for long-term clients petitioning for conditional release is a barrier to this program. Long-term clients eligible to petition for conditional release occupy beds and other inpatient resources needed for competency restoration clients.

Agency Concerns/Issue

The greatest concern over the past year has been the increase in **average monthly census**. Stein's total census for the main hospital and C-Pod hit an all-time high of 74 in August and has averaged around 66 through the month of March (Q-I 2020) compared to 52 year over year. The census for April however decreased to a weekly average of 53. **Consent Decree:** All cases adjudicated under NRS 178.425 continue to be offered beds within the 7-day mandate. Referrals from Nye and Lincoln Counties for per-trial competency evaluations have increased to an average of two per month. **Outpatient competency restoration** caseloads are up over 50% year over year. Barriers to outpatient competency restoration are securing reliable language interpretation services, transportation and effective medication management for clients.